



## **IMPLEMENTATION OF GOODS AND SERVICES TAX ("GST")**

Dear Valued Customers,

In line with the announcement of Malaysia's 2014 Budget, the Goods & Services Tax (GST) will be implemented with effect from 1 April 2015 at a rate of 6%. We wish to inform you that MBSB is a GST registered company and will be required to comply with the GST guidelines accordingly.

Please be informed that effective 1 April 2015, GST will be imposed on fees and charges for products and services offered by MBSB, where applicable. You may also obtain further information on GST from the Royal Malaysian Customs Department's website at [www.gst.customs.gov.my](http://www.gst.customs.gov.my).

Thank you

For and on behalf of Malaysia Building Society Berhad

## **PELAKSANAAN CUKAI BARANGAN DAN PERKHIDMATAN ("CBP")**

**Para Pelanggan yang dihormati,**

*Sejajar dengan pengumuman Belanjawan Malaysia 2014, Cukai Barangan dan Perkhidmatan ("CBP") akan dilaksanakan berkuatkuasa 1 April 2015 pada kadar 6%. Kami ingin memaklumkan bahawa MBSB adalah syarikat berdaftar CBP dan dikehendaki mematuhi panduan CBP sewajarnya.*

*Berkuatkuasa 1 April 2015, CBP akan dikenakan ke atas yuran dan caj untuk produk dan perkhidmatan yang ditawarkan oleh MBSB, dimana berkaitan. Anda juga boleh mendapatkan maklumat lanjut mengenai CBP dari Jabatan Kastam Diraja Malaysia di [www.gst.customs.gov.my](http://www.gst.customs.gov.my).*

*Terima Kasih*

*Bagi pihak Malaysia Building Society Berhad*

## **FREQUENTLY ASKED QUESTIONS ON GOODS AND SERVICES TAX (“GST”)**

No	Question	Answer
1	What is GST?	✓ Goods and Services Tax (GST) is a multi-stage broad-based consumption tax based on a value-added concept
2	When will GST be implemented?	✓ GST will be implemented nationwide from 1 April 2015 onwards
3	What is the rate of GST?	✓ 6%, as announced in the recent Malaysia Budget 2014
4	What is GST’s scope of coverage?	✓ GST will be imposed on all goods and services made in Malaysia by a taxable person including imported goods and services unless specifically exempted or zero rated.
5	Is MBSB a GST registered company?	✓ Yes, MBSB is a GST registered company with the following GST registration number:  <b>GST Registration No: 000425885696</b>
6	What is meant by “GST-registered”?	✓ Any individual or business can apply to be registered through <a href="https://gst.customs.gov.my/TAP//">https://gst.customs.gov.my/TAP//</a> . After this, the individual or business is considered “GST-registered”.
7	What is the mandatory registration threshold?	✓ Annual turnover of RM500,000 and above on “taxable supply”. Taxable supply means goods and services that are subject to GST.
8	How will I know if I will be charged GST?	✓ Generally, GST will be charged on fees and charges for products and services offered by MBSB. Where GST is charged, the GST amount will be disclosed separately in a tax invoice.
9	What is a “valid tax invoice” and why do I need one?	<ul style="list-style-type: none"> <li>✓ A valid tax invoice acts as a supporting document for GST registered individual or business customers of MBSB to claim back the GST amount from Royal Malaysian Customs.</li> <li>✓ The valid tax invoice is issued by MBSB in the name of the individual or business customer and contains the information required under the GST regulations. Please refer to page 3 to view a sample of tax invoice issued by MBSB.</li> </ul>
10	When will I get my valid tax invoices for charges or fees imposed by MBSB?	✓ The valid tax invoice will be issued by MBSB to all customers on a transactional basis.
11	My valid tax invoice got misplaced / I did not receive my valid tax invoice. How do I obtain a copy of the valid tax invoice?	✓ You may call MBSB’s Customer Relationship Management Department (CRMD) at 1 800 88 4000 or e-mail them at <a href="mailto:enquiry@mbsb.com.my">enquiry@mbsb.com.my</a> . or visit the transactional branch to obtain a copy of the valid tax invoice.

No	Question	Answer
12	Are financial services subject to GST?	✓ Financial services are classified as exempt supplies where GST is not imposed on interest / profit charged by MBSB. However, fees, service charges and commissions will be subject to the 6% GST.
13	Can MBSB waive the GST chargeable on the customers?	✓ Under the GST Act 2014, MBSB being a GST registered person is required to collect GST, on behalf of the Royal Malaysian Customs Department, on the fees and charges imposed.
14	Can MBSB give a waiver on GST when part of a fee is waived?	✓ No, GST can only be waived if the entire fee is waived.
15	Will I be charged GST for my Fixed Deposits, Al-Mudharabah General Investment Account (AMGIA) and savings/i accounts?	<ul style="list-style-type: none"> <li>✓ Interest / Profit received from MBSB – No GST</li> <li>✓ Service charges and fees charged by MBSB – Charged at 6% GST. These include fees charged for dormant account, closing of account, unsuccessful standing instruction, etc.</li> </ul>
16	Can I view the GST charges in my account statement / will GST appear in my account statements?	✓ Yes. The GST charges can be viewed for applicable fees and charges in customer's account statement.
17	Will customers be charged GST on their loan / financing facilities?	<ul style="list-style-type: none"> <li>✓ Interest / Profit charged by MBSB on loans / financing – No GST</li> <li>✓ Monthly Installment payments – No GST</li> <li>✓ Service charges and fees charged by MBSB – Charged at 6% GST. These include processing fee, request for redemption statement / statement of accounts, retrieval of security documents, Wakalah fee, etc.</li> </ul>
18	Are late payment charges subject to GST?	✓ No.
19	Is Stamp Duty subject to GST?	✓ Stamp duty is not subject to GST
20	Can an individual recover from the Customs the GST charged by MBSB?	✓ GST can be recovered from the Customs by anyone who is GST-registered and in the course of carrying out a business in supplying taxable supply".
21	Can, I, as a business owner, recover the GST charged by MBSB from Customs?	✓ GST paid can only be recovered from the Customs if you are GST-registered and supported by a "valid tax invoice" issued by MBSB.
22	Can MBSB waive the GST chargeable on the customers?	✓ Under the GST Act 2014, MBSB being a GST registered person is required to collect GST, on behalf of the Royal Malaysian Customs Department, on the fees and charges imposed.



**Sample of Tax Invoice issued by MBSB**



MALAYSIA BUILDING SOCIETY BERHAD (9417-K)  
A Subsidiary of the EPF  
**Your Financial Provider**

TAX INVOICE

Customer's Name & Address:

MBSB GST Reg No : 000425885696  
Tax Invoice No :  
Page No : 1  
Printed Date : 23/01/2015  
Transaction Date : 23/01/2015  
A/C No :  
Branch : 9001  
Tel No :

Seq No.	Transaction Description (GST reference number)	Amount (RM)	Tax Code	Tax Rate	GST (RM)
1	TEST3 GL150000000500000001	900.00	SB	6.00%	54.00
Total Amount (Excluding GST)					900.00
*GST payable (SR)					54.00
Total amount payable					954.00

This is a computer generated advice and does not require authorised signature.

Legend

SB: Self-Billing (Supplies)