



**MALAYSIA BUILDING SOCIETY BERHAD**

Registration No. 197001000172 (9417-K)  
(Incorporated in Malaysia)

**ADMINISTRATIVE GUIDE  
MALAYSIA BUILDING SOCIETY BERHAD (MBSB)  
54<sup>TH</sup> ANNUAL GENERAL MEETING (AGM)**

**Date** : Thursday, 6 June 2024  
**Time** : 10.00 a.m.  
**Broadcast Venue** : Level 4, Menara MBSB Bank, PJ Sentral, Lot 12, Persiaran Barat, Seksyen 52, 46200 Petaling Jaya, Selangor

**MODE OF MEETING**

MBSB will continue to leverage on technology to conduct a virtual AGM using the Remote Participation and Voting (“RPV”) facilities. This is in line with the ‘Guidance Note and FAQs on the Conduct of General Meetings for Listed Issuers’ issued by the Securities Commission Malaysia.

You may exercise your right as a shareholder of the Company to attend, participate (including pose questions to the Board/Management of the Company) and vote at the 54<sup>th</sup> AGM remotely by using the RPV facilities.

The Broadcast Venue is strictly for the purpose of complying with Section 327(2) of the Companies Act, 2016 which requires the Chairman of the meeting to be present at the main venue of the meeting. Shareholders WILL NOT BE ALLOWED to attend the 54<sup>th</sup> AGM in person at the Broadcast Venue on the day of the meeting.

**REMOTE PARTICIPATION AND VOTING (“RPV”)**

As no shareholders should be physically present at the Broadcast Venue, we urge all shareholders to attend the 54<sup>th</sup> AGM remotely using the Remote Participation and Voting (“RPV”) facilities which are available on Tricor Investor & Issuing House Services Sdn Bhd (“Tricor”)’s digital platform, TIIH Online at <https://tiih.online>.

Shareholders who appoint proxies to participate via RPV in the 54<sup>th</sup> AGM must ensure that the duly executed proxy forms are deposited in a hard copy form or by electronic means to Tricor no later than Tuesday, 4 June 2024 at 10.00 a.m.

Corporate representatives of corporate members must deposit their original certificate of appointment of corporate representative to Tricor on or before the AGM to participate via RPV in the AGM.

Attorneys appointed by power of attorney are to deposit their power of attorney with Tricor not later than Tuesday, 4 June 2024 at 10.00 a.m. to participate via RPV in the AGM.

As the 54<sup>th</sup> AGM is a virtual AGM, members who are unable to participate in this AGM may appoint the Chairman of the meeting as his/her proxy and indicate the voting instructions in the proxy form.

Procedures for shareholders/proxies/corporate representatives/attorneys who wish to participate at the 54<sup>th</sup> AGM remotely using the RPV are to follow the requirements and procedures as summarised below:

Procedure	Action
<b>BEFORE THE 54<sup>th</sup> AGM DAY</b>	
(a) Register as a user with TIIH Online	<ul style="list-style-type: none"> <li>Access the website at <a href="https://tiih.online">https://tiih.online</a>. Register as a user under the “e-Services” select “Create Account by Individual Holder”. Refer to the tutorial guide posted on the homepage for assistance.</li> <li>Registration as a user will be approved within one (1) working day and you will be notified via e-mail.</li> <li>If you are already a user with TIIH Online, you are not required to register again. You will receive an e-mail to notify you that the remote participation is available for registration at TIIH Online.</li> </ul>
(b) Submit your request for RPV registration	<ul style="list-style-type: none"> <li>Registration is opened from Tuesday, 30 April 2024 until the day of 54<sup>th</sup> AGM on Thursday, 6 June 2024. Shareholder(s) or Proxy(ies) or Corporate representative(s) or attorney(s) are required to pre-register their attendance for the 54<sup>th</sup> AGM for verification of their eligibility to attend the 54<sup>th</sup> AGM using the RPV.</li> <li>Login in with your user ID and password and select the corporate event: <b>“(REGISTRATION) MALAYSIA BUILDING SOCIETY BERHAD 54<sup>th</sup> AGM”</b>.</li> <li>Read and agree to the Terms &amp; Conditions and confirm the Declaration.</li> <li>Select “Register for Remote Participation and Voting”.</li> <li>Review your registration and proceed to register.</li> <li>System will send an e-mail to notify that your registration for remote participation is received and will be verified.</li> <li>After verification of your registration against the General Meeting ROD as at 28 May 2024, the system will send you an <b>e-mail after 4 June 2024 to confirm the approval or rejection</b> of your registration for remote participation. <i>(Note: Please allow sufficient time for approval of new user of TIIH Online and registration for the RPV).</i></li> </ul>
<b>ON THE 54<sup>th</sup> AGM DAY</b>	
(c) Login to TIIH Online	<ul style="list-style-type: none"> <li>Login with your user ID and password for remote participation at 54<sup>th</sup> AGM at any time from 9.00 a.m. i.e. 1 hour before the commencement of 54<sup>th</sup> AGM at 10.00 a.m. on Thursday, 6 June 2024.</li> </ul>
(d) Participate through Live Streaming  <u>Recommended Requirement for Live Streaming</u>  Browser: Chrome or Firefox  Internet Bandwidth: Minimum of 5 Mbps	<ul style="list-style-type: none"> <li>Select the corporate event: <b>“(LIVE STREAMING MEETING) MALAYSIA BUILDING SOCIETY BERHAD 54<sup>th</sup> AGM”</b> to engage in the proceedings of the meeting remotely.</li> <li>If you have any question for the Chairman/ Board, you may use the query box to transmit your question. The Chairman/ Board will try to respond to relevant questions submitted by remote participants during the 54<sup>th</sup> AGM. If there is time constraint, the responses will be e-mailed to you at the earliest possible, after the meeting.</li> </ul>

## ADMINISTRATIVE GUIDE

Procedure	Action
(e) Online Remote Voting	<ul style="list-style-type: none"> <li>Voting session commences from Thursday, 6 June 2024 at 10.00 a.m. until a time when the Chairman announces the completion of the voting session at the 54<sup>th</sup> AGM venue.</li> <li>Select the corporate event: “<b>(REMOTE VOTING) MALAYSIA BUILDING SOCIETY BERHAD 54<sup>th</sup> AGM</b>” or if you are on the live stream meeting page, you can select “<b>GO TO REMOTE VOTING PAGE</b>” button below the Query Box.</li> <li>Read and agree to the Terms &amp; Conditions and confirm the Declaration.</li> <li>Select the CDS account that represents your shareholdings.</li> <li>Indicate your votes for the resolutions that are tabled for voting.</li> <li>Confirm and submit your votes.</li> </ul>
(f) End of remote participation	Upon the announcement by the Chairman on the Conclusion of the 54 <sup>th</sup> AGM, the Live Streaming will end.

### **Note to users of the RPV facilities:**

Should your registration for RPV be approved, we will make available to you the rights to join the live stream meeting and to vote remotely. Your login to TIIH Online on the day of meeting will indicate your presence at the virtual meeting.

The quality of the live streaming is dependent on the bandwidth and stability of the internet connection at the location of the user and the computer

In the event the user encounters issues with the log-in, steps to connect to live streaming and online voting, the user can call Tricor Help Line at 011-40805616 / 011-40803168 / 011-40803169 / 011-40803170 for assistance or e-mail to [tiih.online@my.tricorglobal.com](mailto:tiih.online@my.tricorglobal.com) for assistance.

### **Lodgement of Proxy Form:**

Since no shareholders/ proxy should be physically present at the Broadcast Venue, a Shareholder can appoint the Chairman of the Meeting as his/her proxy and indicate the voting instruction in the Proxy Form. The Proxy Form must be deposited at the Company’s Share Registrar’s office at Unit 32-01, Level 32, Tower A, Vertical Business Suite, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Wilayah Persekutuan or at its Customer Service Centre at Unit G-3, Ground Floor, Vertical Podium, Vertical Business Suite, Avenue 3, Bangsar South, No. 8 Jalan Kerinchi, 59200 Kuala Lumpur, alternatively, you may also submit the Proxy Form electronically, via TIIH Online at website <https://tiih.online>, not less than forty-eight (48) hours before the time for holding the meeting or at any adjournment thereof, otherwise the instrument of proxy shall not be treated as valid. Please do read and follow the following procedures to submit Proxy Form electronically:

Procedure	Action
<b>i. Steps for Individual Shareholder</b>	
(a) Register as a User with TIIH Online	<ul style="list-style-type: none"> <li>Using your computer, please access the website at <a href="https://tiih.online">https://tiih.online</a>. Register as a user under the “e-Services”. Please do refer to the tutorial guide posted on the homepage for assistance.</li> <li>If you are already a user with TIIH Online, you are not required to register again.</li> </ul>

Procedure	Action
(b) Proceed with submission of e-Proxy Form	<ul style="list-style-type: none"> <li>● After the release of the Notice of Meeting by the Company, login with your user name (i.e. email address) and password.</li> <li>● Select the corporate event: <b>“MALAYSIA BUILDING SOCIETY BERHAD 54<sup>th</sup> AGM- SUBMISSION OF PROXY FORM”</b>.</li> <li>● Read and agree to the Terms &amp; Conditions and confirm the Declaration.</li> <li>● Insert your CDS account number and indicate the number of shares for your proxy(s) to vote on your behalf.</li> <li>● Appoint your proxy(s) and insert the required details of your proxy(s) or appoint Chairman as your proxy.</li> <li>● Indicate your voting instructions – FOR or AGAINST, otherwise your proxy will decide your vote.</li> <li>● Review and confirm your proxy(s) appointment.</li> <li>● Print e-proxy form for your record.</li> </ul>
<b>ii. Step for corporation or institutional shareholder</b>	
a Register as a User with TIIH Online	<ul style="list-style-type: none"> <li>● Access TIIH Online at <a href="https://tiih.online">https://tiih.online</a>.</li> <li>● Under e-Services, the authorised or nominated representative of the corporation or institutional shareholder selects <b>“Create Account by Representative of Corporate Holder”</b>.</li> <li>● Complete the registration form and upload the required documents.</li> <li>● Registration will be verified, and you will be notified by email within one (1) to two (2) working days.</li> <li>● Proceed to activate your account with the temporary password given in the email and re-set your own password.</li> </ul> <p><i>Note: The representative of a corporation or institutional shareholder must register as a user in accordance with the above steps before he/she can subscribe to this corporate holder electronic proxy submission. Please contact our Share Registrar if you need clarifications on the user registration.</i></p>
b Proceed with submission of Proxy Form	<ul style="list-style-type: none"> <li>● Login to TIIH Online at <a href="https://tiih.online">https://tiih.online</a>.</li> <li>● Select the corporate exercise name: <b>“MALAYSIA BUILDING SOCIETY BERHAD 54<sup>th</sup> AGM- SUBMISSION OF PROXY FORM”</b>.</li> <li>● Agree to the Terms &amp; Conditions and Declaration.</li> <li>● Proceed to download the file format for “Submission of Proxy Form” in accordance with the Guidance Note set therein.</li> <li>● Prepare the file for the appointment of proxies by inserting the required data.</li> <li>● Submit the proxy appointment file.</li> <li>● Login to TIIH Online, select corporate exercise name: <b>“MALAYSIA BUILDING SOCIETY BERHAD 54<sup>th</sup> AGM- SUBMISSION OF PROXY FORM”</b>.</li> <li>● Proceed to upload the duly completed proxy appointment file.</li> <li>● Select “Submit” to complete your submission.</li> <li>● Print the confirmation report of your submission for your record.</li> </ul>

# ADMINISTRATIVE GUIDE

## **Pre-meeting Submission of Questions to the Board of Directors**

- To administer the proceedings of the 54<sup>th</sup> AGM orderly, shareholders may, in advance of the 54<sup>th</sup> AGM, submit questions to the Board. To do so, please proceed to TIIH Online website at <https://tiih.online> by selecting “e-Services” to login, pose your questions and submit electronically no later than Tuesday, 4 June 2024 at 10.00 a.m. The responses to these questions will be shared during the 54<sup>th</sup> AGM.

## **Door gifts:**

- There will be no door gifts for shareholders and proxies who participate remotely in the 54<sup>th</sup> AGM.

## **Voting Procedure:**

- The voting at the 54<sup>th</sup> AGM will be conducted on a poll in accordance with Paragraph 8.29A of Bursa Malaysia Securities Berhad Main Market Listing Requirements. The Company has appointed Tricor Investor & Issuing House Services Sdn Bhd as Poll Administrator to conduct the poll by way of electronic voting (“e-voting”) and Coopers Professional Scrutineers Sdn Bhd as Scrutineers to verify the poll results.
- Shareholders can proceed to vote on the resolutions and submit your votes at any time from the commencement of the 54<sup>th</sup> AGM on Thursday, 6 June 2024 at 10.00 a.m. and before the end of the voting session which will be announced by the Chairman of the meeting. Upon completion of the voting session for the 54<sup>th</sup> AGM, the Scrutineers will verify and the Chairman will declare whether the resolutions are duly passed.

## **Integrated Annual Report:**

- MBSB’s Integrated Annual Report (“IAR”) and Sustainability Report (“SR”) for the Financial Year 2023 as well as the Circular to Shareholders (“Circular”) which includes the details of the Proposed Change of Name are available on <https://www.mbsb.com.my/ar.html> and Bursa Malaysia’s website at [www.bursamalaysia.com](http://www.bursamalaysia.com) under Company’s announcements.
- You may request for a printed copy of the IAR, SR and Circular at <https://tiih.online> by selecting “Request for Annual Report/Circular” under the “Investor Services”.
- Nevertheless, we hope you would consider the environment before you decide to print the above reports or request for the printed copy of the IAR and SR. The environmental concerns like global warming, deforestation, climate change and many more affect every human, animal and nation on this planet.

## **AGM Enquiry:**

If you have any enquiry in relation to printed copy, Proxy Form and RPV facilities/ Virtual AGM prior to the meeting, please contact our Share Registrar during office hours from 9.00am to 5.30pm (except Public Holiday) as follow:

<b>Tricor Investor &amp; Issuing House Services Sdn Bhd</b> Registration No. 197101000970 (11324-H) Unit 32-01, Level 32, Tower A, Vertical Business Suite, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia	<b>Telephone Number</b>	
	General Line	+603-2783 9299
	Fax Number	+603-2783 9222
	Email address	is.enquiry@my.tricorglobal.com